



Financial Assistance

As the cost of health care and health insurance receives national attention, here at Whidbey General Hospital we continue working to make a difference in our patient's experience. We offer financial assistance and counseling to help our patients resolve their uninsured accounts. We do this through a variety of avenues.

We screen our patient for all third party programs for which they may be eligible. This includes referrals to our local Department of Health and Human Services (DHS) office to apply for Medicaid (insurance for qualified individuals).

We offer financial assistance applications to potentially reduce the cost of your care. Based on the government's federal poverty guidelines, and in accordance with the Washington Administrative Code (WACs), we offer full and partial financial assistance up to 300% of the Federal Poverty Level. Additionally, we will extend our financial assistance in cases of Medical Hardship.

In those instances where an uninsured patient doesn't qualify for assistance, we offer prompt pay discounts when the account is settled within 30 days from the date of first billing.

We work closely with SHIBA (Statewide Health Insurance Benefits Advisors) and refer patients to talk with the SHIBA Representatives. SHIBA representatives are highly trained volunteers who work under the Insurance Commissioners' office. They are well-versed in the available health insurance programs in our region. They can also advocate for the patient when issues are encountered with their health insurance company.

During these tough economic times Whidbey General's goal is to partner with you to ensure a good resolution. Our goal is to make sure we have done everything we possibly can to guarantee that your health care experience is favorable both clinically and financially.

Please feel free to contact us at 678.7656 x 4097 or 321-7656 x 4097 to discuss your situation.

In addition to our help there are two non-profit organizations on Whidbey Island that are able to help, in small ways, with medical bills. If you live on South Whidbey and need help with your medical bills, contact Friends of Friends Medical Support Fund 221.4535. Coupeville residents can contact Small Miracles at 360.672.5651.