January 9, 2012

The regular meeting of the Board of Commissioners of the Whidbey Island Public Hospital District was called to order at 5:05 p.m. by Board President, Anne Tarrant. Present were President Tarrant, Commissioner Wallin, Commissioner Case, Commissioner Zaveruha, and Commissioner Cammermeyer. Chief Executive Officer, Tom Tomasino; Chief Financial Officer, Joe Vessey; Chief Operating Officer, Hank Hanigan; Chief Human Resources Officer, Carolyn Pape; Chief Quality Officer, Teresa Fulton; Chief Nursing Officer, Linda Gipson; Chief of Staff, Gabe Barrio, MD; Attorney, Dale Roundy, and many hospital and medical staff, as well as community members were present. Jim Riney of Riney Productions was present to electronically record the meeting.

Points of Order

There were none.

Oath of Office

President Tarrant stated that prior to the beginning of the meeting the Oath of Office was administered to both herself and Commissioner Cammermeyer by Notary Public, Laurel Rasmussen.

Minute Approval

President Tarrant called for a motion to approve the minutes of the December 12, 2011 regular Board Meeting. Commissioner Wallin made a motion, seconded by Commissioner Case, to approve the minutes as presented. Motion carried.

Education

Teresa Fulton presented the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS). HCAHPS is the first national, standardized, publicly reported survey of patients' perspectives of hospital care. It allows for an objective and meaningful comparison of hospitals on topics that are important to consumers, it creates incentives for hospitals to improve quality of care, and it enhances accountability in healthcare by increasing transparency. Data from HCAHPS is reported at www.hospitalcompare.org. The data is nine months old and is reported on a rolling 12 month average. Whidbey General's real time HCAHPS data is monitored through Press Ganey and is reported quarterly. The tool asks a number of questions related to communication, responsiveness, pain management, cleanliness, and discharge. Beginning in fiscal year 2013 value based purchasing will be implemented for IPPS hospitals and their reimbursement will be based on performance that will be measured using HCAHPS and core measures data. In FY 2013 an estimated \$850 million will be allocated to hospitals based on their overall performance. This funding will be taken from the lower performing hospitals and will be given to the higher performing hospitals. HHCAHPS is a similar standardized tool for measuring a patient's perception of care provided by Medicare certified Home Health Agencies. This data will become publicly reported in July of 2012. Whidbey General Hospital has been using this measurement since 2010. CGCAHPS is another standardized tool that is used to measure a patients' perception of care provided by a physician in an office setting. Ms. Fulton stated that she anticipates that this survey will become a required measurement for full reimbursement in the future. However measuring patient satisfaction is not just about reimbursement, it is about our mission and vision for Patients First and the hospital has been using the data from this standardized patient satisfaction tool to improve our performance since 2006.

Public Questions or Comments on Agenda Items

There were none.

Quality and Patient Safety

Teresa Fulton reported that the Department of Health is here this week performing our State Licensing Survey and the Federal Medicare Survey.

Medical Staff Report

A. Chief of Staff Report

Dr. Gabe Barrio reported that there are no medical staff appointments or reappointments at this time. He presented some minor changes to the wording of the medical staff policy Emergency Room Coverage Follow-up. Commissioner Case made a motion, seconded by Commissioner Wallin, to approve the changes to the Emergency Room Coverage Follow-up Policy has presented. Motion carried.

Individual Items

A. Administrative Update

Tom Tomasino reported that Dr. Matthew Marquart, Orthopedic Surgeon, tendered his resignation this morning. His letter of resignation cited that at the time of accepting the position with the hospital he was unaware of the tension that existed between the hospital and Whidbey General Reformers. Mr. Tomasino stated that at the time when Dr. Marquart signed his agreement there was no Whidbey General Reformers website, however, Dr. Marquart is concerned about his reputation and the effect that the claims on that website could have on his career and professional reputation. The website criticized Dr. Marquart's salary and the school he attended but it failed to mention that Dr. Marquart completed his residency at one of the top ranked schools in the nation, Michigan State. It also didn't refer to MGMA which is used by everyone in the industry including Whidbey General to determine physician salaries. We have been counseled by our attorneys not to engage in debate with Mr. Born but now he is damaging the institution, depriving the institution of the services of a good young physician. Commissioner Tarrant asked if other physicians are also concerned. Mr. Tomasino stated that other physicians have expressed concern and many community members are asking questions based on the information on the website. He stated that he talked to our attorney and expressed his concern that we need to respond to Mr. Born. Commissioner Wallin stated that Born and Borden are not accountable to anyone, but instead hide behind the label of investigative journalist. No facts have been produced; they are only out to destroy the facility. Mr. Tomasino stated that Mr. Born told us that his desire was to improve the hospital so that it would be here to meet the needs of his family, but he is not doing that, instead he is damaging the hospital.

B. Property Update

Joe Vessey stated that he is still working through the process of finding the appropriate commercial and residential appraisers to bring to the Board for approval for appraising the surplus property owned by the hospital. The piece of residential property that we own is being prepared for sale.

Board Items

A. Committee Assignments/Reports

President Tarrant reported that that Commissioner Zaveruha would be replacing Commissioner Cammermeyer on the Building and Strategic Planning Committee and Commissioner Cammermeyer would be joining the Quality Improvement Committee. She stated that we hear regularly from the Finance and Quality Committees through Joe Vessey and Teresa Fulton but she would also like to hear quarterly from the Compliance Committee, the Building and Strategic Planning Committee, and the Board of Health. The next report from those committees will be planned for April.

B. Board Self Assessment

President Tarrant distributed a self-assessment evaluation form to each of the Commissioners and noted that there will be time at the Leadership Retreat in February to go over these.

C. Annual Conflict of Interest

President Tarrant distributed the Conflict of Interest Annual Statement for each of the Commissioners to sign.

D. Leadership Retreat

President Tarrant reminded each of the Commissioners that there will be a Leadership Retreat on February 2nd beginning at 8:00 am.

Staff and Status Reports from Administration

A. Administrator's Report

President Tarrant noted the information in the Administrator's report about wound care was very informative and she asked if this information would be presented elsewhere. Mr. Tomasino stated that there will be an article in the next PULSE and the information will be presented at the next regular Board Meeting. President Tarrant noted that the SAIL program is an excellent program and we need to get the word out all over the island about the availability. She also noted that she is noticing the difference as she walks through the hospital now that employees have been trained in AIDET.

B. Financial Report

Joe Vessey reported that cash was down in November as expected due to the principal and interest payment made on the bonds. Accounts receivable is at 41 days net which is very good. Gross patient revenues were under budget by 41.1% and operating expenses were 4% under budget. The bottom line was a positive margin for the month of \$199,195 on a budgeted gain of \$332,804. This has reduced our year-to-date loss to just \$24,000. The December volumes look pretty good although that data is still being compiled. We have a chance to break even for the year. Given the challenges this year we have faired fairly well compared to the competition. Tom Tomasino noted that there is concern as we look ahead towards legislation that may be coming and ways that the Health Care Authority are looking to limit payment to the Emergency Department.

C. Review of Dashboard Report

Tom Tomasino stated that last month there was a discussion about staff injuries. In November we had six which included two repetitive motion injuries, three falls and one needle stick. The needle stick was the only clinical issue. ED wait times are down. Our Press Ganey outpatient ratings are up significantly.

Consent Agenda

A. Approval of Monthly Write-Offs and Vouchers

Vouchers audited and certified by the auditing officer as required by RCW 40.24.080, and those expense reimbursement claims certified as required by RCW 42.24.090, have been recorded on a listing which has been made available to the Board. Commissioner Case made a motion, seconded by Commissioner Cammermeyer, to approve vouchers #153360 and 153424 in the amount of \$10,084.44. Motion carried. Commissioner Zaveruha abstained from the review, discussion, vote and written approval of these vouchers due to a potential conflict of interest. Vouchers audited and certified by the auditing officer as required by RCW 40.24.080, and those expense reimbursement claims certified as required by RCW 42.24.090, have been recorded on a listing, which has been made available to the Board. Commissioner Case made a motion, seconded by Commissioner Cammermeyer to approve vouchers #153029 to #154003, and #2416 to #2432, excluding #153360 and #153424 in the total amount of \$7,169,628.70. Motion carried. Commissioner Case made a motion, seconded by Commissioner Cammermeyer, to approve the write-offs for December in the amount of \$1,313,257.40. Motion carried.

Agenda Items for next Regular Board Session

Legislative updates.

General Public Comments

There were none.

Adjournment

There being no further business, President Tarrant called for a motion to adjourn. Commissioner Case made a motion, seconded by Commissioner Wallin, to adjourn the meeting at 6:24 p.m. Motion carried.